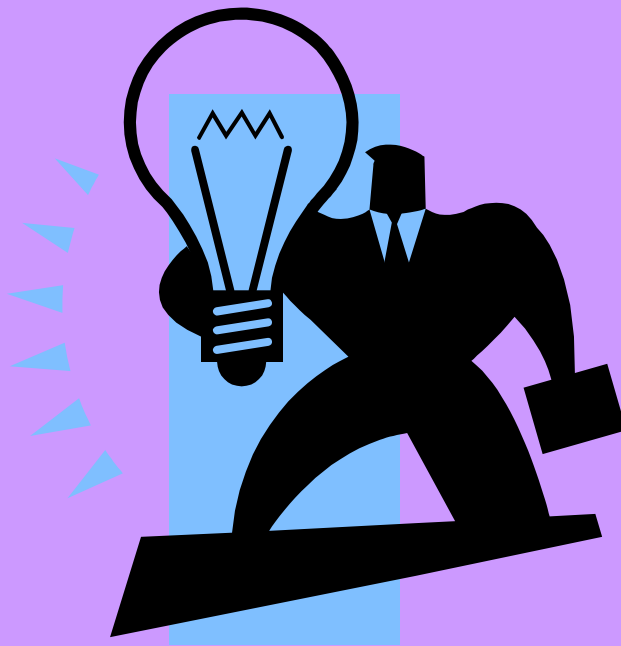


NC- IPMA *announces:*

# **“Transforming HR: For A New View”**



NC-IPMA Spring Conference  
March 28-30, 2010  
Hilton North Raleigh

**“Transforming HR: For A New View”**  
**NC-IPMA Spring Conference 2010**  
**Hilton North Raleigh, NC**

**Sunday, March 28**

- 1:00 p.m. IPMA Board Meeting
- 2:00 p.m. Registration Opens
- 5:00 p.m. Members-In-Charge Meeting  
Hospitality Suite Opens – *Sponsored by Municipal Benefits and ICMA Retirement*
- 5:30 p.m. New Member Orientation
- 6:00 p.m. President’s Reception/ Registration Closes
- 7:00 p.m. Opening Banquet, Dinner
- 8:00 p.m. Opening Speaker, Terri Kabachnick  
Author of bestselling book – *“I Quit, But Forgot to Tell You!”*
- 9:00 p.m. Adjourn/ Hospitality Suite - *Sponsored by Municipal Benefits and ICMA Retirement*

**Monday, March 29**

- 7:00 a.m. **Registration Opens (Closes at 12 Noon)**
- 8:00 a.m. **Continental Breakfast/ Registration Opens/ Vendor Visitations**
- 8:30 a.m. Welcome – Eleanor Green, NC-IPMA President  
The Honorable Charles Meeker, Mayor, City of Raleigh
- 8:45 a.m. State of the State - Linda Coleman, NC Office of State Personnel Director
- 9:00 a.m. Keynote Speaker - Terri Kabachnick, Author and Motivational Speaker  
*“I Quit, But Forgot to Tell You!”*
- 10:30 a.m. **Vendor Visitations**
- 11:00 a.m. **Morning Concurrent Sessions**  
*A New View - What’s New in Assessment Centers!*  
*Benefits vs. Wellness – How can we connect the dots?*  
*Planting and Growing Your Own – Future leaders*
- 12:30 p.m. Recognition and Awards Luncheon
- 2:00 p.m. **Vendor Visitations**
- 2:30 p.m. **Afternoon Concurrent Sessions**  
*Managing Compensation & Benefits Without a Tax Increase*  
*The Human Side of RIFs – Looking from another perspective*  
*Workers Compensation – Case management & return to work*
- 4:15 p.m. **Vendor Door Prizes** – Must be present to win
- 4:30 p.m. Free Time (Dinner on your own)
- 6:00 p.m. Hospitality Suite – **M**arch **M**adness – **W**ear **y**our favorite **t**eam **j**ersey!  
*Sponsored by Municipal Benefits and ICMA Retirement*

**Tuesday, March 30**

- 8:30 a.m. Breakfast Buffet
- 9:15 a.m. NC-IPMA Business Meeting
- 10:00 a.m. *Legal Update - Social Networking - Where do we go from here?*  
*Plus other Employment Law Update Information*
- 11:15 a.m. Door Prizes and Adjourn

### **What to Expect:**

A NC-IPMA conference provides you with the opportunity to network with your peers across the state and to discuss issues that are pertinent to your job. While there are plenty of formal learning opportunities during the conference, one of the greatest benefits is exchanging information during the reception, at meal times, and in the hospitality room! In addition, many vendors graciously support NC-IPMA and are available to discuss the services they can provide to your organization.

The dress code for the entire conference is whatever you want to make it, but most participants opt for business casual.

### **Lodging Information/Reservations:**

NC-IPMA has requested a personalized website for you to make your reservations electronically. If you are interested in this option, please click on the following link for making your reservations directly,

<http://www.hilton.com/en/hi/groups/personalized/RDUNHHF-IPM-20100327/index.jhtml>

A block of rooms have been secured at a special group rate of \$125.00. To ensure the NC-IPMA rate, you must make your reservations no later than **February 25, 2010**.

Please use the following code when making reservations via online or telephone, "ipm".

**Hilton North Raleigh - \$125 per night**

**3415 Wake Forest Rd.**

**Raleigh, NC**

**Tel: 919-872-2323**

**[www.northraleigh.hilton.com](http://www.northraleigh.hilton.com)**

### **Early-Bird Registration Deadline February 25, 2010!**

To register for the conference, simply complete the attached registration form. All registration forms faxed or post-marked ***by February 25, 2010 will receive the Early-Bird Discounted Rate.*** All registrations received after this date will no longer reflect the discounted price.

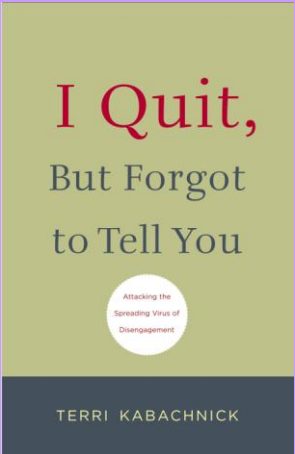
## About our Keynote Speaker . . .

### Terri Kabachnick

Motivational Speaker and Author

In 1984, Terri founded The Kabachnick Group and in over 20 years has had the honor and privilege to work with some of the world's most successful business leaders. She is one of retailing's most sought-after productivity specialists and as an international expert on "perfecting the human side of business", Terri is frequently quoted as an employee behavior expert and has been featured in such publications as USA Today, numerous Fairchild Publications, Chain Drug Review, as well as other trade and industry publications. Her articles on communication and employee behaviors and beliefs have become required reading at many top companies.

A frequent keynote speaker at industry, trade, and company conferences, Terri's motivational and informative presentations educate managers and executives in the behaviors, beliefs, values, and attributes necessary for top performance and productivity. In 1996 she was awarded the CSP [Certified Speaking Professional] designation by the National Speakers Association – awarded to fewer than seven percent of professional speakers. In addition, she has become one of only a few people worldwide to hold all of the following five special designations:



### I Quit, But Forgot to Tell You



TERRI KABACHNICK

- CSP (Certified Speaking Professional) – awarded to fewer than seven percent of professional speakers.
- CPBA (Certified Professional Behavior Analyst)
- CPVA (Certified Professional Values Analyst)
- CPDA (Certified Professional DNA Analyst)
- CPTMA (Certified Professional TriMetrix Analyst)

Terri also serves as coach and confidant to some of the world's most successful business leaders. Plus, she is an author of the bestselling book "I Quit But Forgot to Tell You".

Following is a sneak peak of what to expect at this year's NC-IPMA Spring Conference 2010. "As employees, we have been managed by bosses who quit, but managed to stay. As managers, we have managed people who physically attend, but mentally *pretend*. We call them—disengaged workers—a deadly virus that's spreading throughout businesses worldwide. Retention is not a cure for turnover. Retaining a disengaged employee is actually far worse than letting him go—regardless of how valuable he once was."\* In Terri's informative keynote speech she will identify, Valuable Disengagement Vaccines, Management's critical role in eroding disengagement, Top causes of disengagement, and many more other helpful areas that will be helpful to utilize in your agency.

\*"I Quit But Forgot to Tell You Book and Research conducted by the Kabachnick Group."

## NC-IPMA Fall Conference Registration Form

### Conference Participant (please indicate selection)

**For Banquet Dinner Attendees Only:**    **Beef**    **Chicken**    **Fish**

	<b>Member (Early Bird)</b>	<b>Non-Member</b>	<b>After Feb. 25th</b>
_____ Full Conference	_____ \$125**	_____ \$175*	_____ add \$25
_____ Monday Only	_____ \$75	_____ \$125	_____ add \$25
_____ Mon. Only Student*		_____ \$25	_____ add \$25

\*Student=Individual attending an undergraduate education institution for an undergraduate degree or graduate student full time. Please provide a copy of valid student identification card with this registration to guarantee student rate.

### Conference Guest Registration

_____ Full Conference	\$125** (\$150 after February 25 <sup>th</sup> )
_____ Sunday Reception/ Banquet	\$65
_____ Monday Breakfast	\$16
_____ Monday Luncheon	\$20
_____ Tuesday Breakfast & Legal Update	\$30

**\*\*Note:** If registering as a Member, please be sure your membership dues for FY09-10 have been paid. If you are **not currently** a member and want to join, please contact Sonya Weaks, Membership Chair, Forsyth County Human Resources, 201 N. Chestnut Street, Winston Salem, NC 27101-4120 or (336) 703-2410.

Full conference participant registration includes all conference materials, events, meals and breaks. Single day participant registration includes materials, events, meals and breaks for the day. **Early Bird Registration Deadline February 25, 2010!**

### Please Print or Type

IPMA-CP  yes  no  
IPMA-CS  yes  no

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Email \_\_\_\_\_ Telephone \_\_\_\_\_

Guest Name (if applicable) \_\_\_\_\_

Special Meal Requests? \_\_\_\_\_

**Mail registration along with  
check payable to:**

**NC-IPMA**  
C/O Nellie Riley, Conference Registrar  
Office of State Personnel  
1331 Mail Service Center  
Raleigh, NC 27699-13331  
Phone: (919) 807-4800  
Fax: (919) 733-0653

### **Please indicate the following:**

- First Time Conference Attendee
- New Member
- Interested in NC-IPMA Board/Committee's
- Interested in IPMA Certification
- Conference Speaker